

Conversion Arrangements for ISO 10002:2018

The International Organization for Standardization (ISO) has officially released the ISO 10002:2018 standard on 16 July 2018.

The details of changes are listed as below:

- the new version of ISO 10002 follows the same structure as some other ISO management system standards, the High Level Structure (HLS), such as ISO 9001, ISO 14001, ISO 45001 and ISO 22000.
- Includes the understandings of risk and opportunity.

ISO 10002:2018 will replace ISO 10002:2014. A 3-year conversion period from the publication of ISO 10002:2018 is arranged for ISO 10002:2014 certifications to convert to ISO 10002:2018 certifications.

If you are currently certified to ISO 10002:2014 by HKQAA or other certification body, you will need to convert to ISO 10002:2018 as ISO 10002:2014 will be withdrawn. We will endeavor to assist you to ensure a smooth transition to meet the requirements of the new standard.

A 'Frequently Asked Questions - For the conversion from ISO 10002:2014 to ISO 10002:2018' is also posted in our web site for your reference. Should you have any further inquiry, please feel free to contact us.